

**SECTION 6: Overall Assessment**

Which aspect of your stay was most enjoyed? *Fencing / Rifle Shooting*

Which aspect of your stay was least enjoyed? *\_\_\_\_\_*

How do you rate the overall product on a value for money basis? *Very good.*

Will you be considering a further visit with Manor Adventure? *Yes.*

Have you any further general comments which you feel would be useful to us?

*Games rooms indoors for their break time i.e pool table instead of vending machines.*

Where did you hear of Manor Adventure? *Other schools.*

What were the reasons for choosing Manor Adventure? *Price.*

Which centre did you visit last year? *Abernant.*

What other visits does your school organise? *\_\_\_\_\_*

**SECTION 7:**

*Disch Wedi mwyghan mes draw.*

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: ..... Name: .....

Address: ..... Address: .....



Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY  
Telephone: 01584 861333 Website: www.manoradventure.com

School. \_\_\_\_\_

Date *04th - 06th Dec*

NAME	FORM SEEN	ACTION/COMMENTS
Peter Griffiths		
Grace Hurley		
Dewi Jones		
Andy Gibson	<i>R.</i>	
Carol Evans		
Josh Hughes		
Emailed to Caroline	✓	
Emailed school google review link		
Ebony Halliwell	✓	



- for
- Culmington Manor, Shropshire
  - Lockerbie Manor, Scotland
  - Abernant Lake Hotel, Wales
  - Willersley Castle, Peak District
  - Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

*Have you considered our French Centres*



Le Château du Broutel



Le Château de Warsy



We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: ..... PARTY LEADER: .....  
CENTRE: ABERNANT LAKE HOTEL DATES: 4/12/23 - 6/12/23  
NAME OF ACCOMMODATION: .....

Please score on the following basis if not making any comment

1 - Excellent    2 - Very Good    3 - Good    4 - Acceptable    5 - Poor

**SECTION 1: Pre-Arrival**

How could we improve our website, www.manoradventure.com? .....

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? .....

How professional was the Presentation Evening? .....

How did you rate our pre-visit administration? ..... 3

Customer Services (Bookings, payments, support)? ..... 2

Operations (Rooming, outdoor pursuit programmes, support)? ..... 2

Preview visit to the centre? ..... 2

**SECTION 2: Arrivals**

General Welcome: ..... 2 Fire Drill: ..... 2

Room Allocation: ..... 2 Introductory Talk: ..... 2

**SECTION 3: Centre Facilities**

Pupil Accommodation ..... 2 Teacher Accommodation: ..... 2

Washing & Toilet Facilities: ..... 2 Cleanliness / Hygiene: ..... 2

The Grounds: ..... 2

Were there any accommodation problems? .....

Standard of cleanliness / tidiness? (teacher & pupil) ..... 2

Standard of Furnishing? ..... 3

**SECTION 4: Catering / Meals**

Were the meals of an adequate standard? ..... 1

Was there enough to eat? ..... 1

Was the food served promptly? ..... 1

Were all dietary requirements catered for? ..... 1

How do you rate the packed lunches? .....

Any other comments? .....

**SECTION 5: Centre Staff & Outdoor Pursuits**

Did the Head of Centre / Chief Instructor make themselves known to you during your visit?

..... Yes - 2

How do you rate the Centre Staff / Instructors?

Helpful: ..... 2 Professional: ..... 2

Were the Instructors motivating / clear / enthusiastic? ..... 1 -

How do you rate the outdoor pursuits? ..... 2

How do you rate the outdoor pursuit equipment? ..... 2

What were your pupil's favourite outdoor pursuits? ..... Climbing

Are there any new outdoor pursuits you would like Manor Adventure to offer? .....

..... Go karting / Quad bikes (Electric)

Do you have any suggestions on how we could improve our product or outdoor pursuits?

..... Camp craft skills - start a fire using a flint - toast

..... Marshmallows - build the tent.