We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER:
SCHOOL: 1 PARTY LEADER:
NAME OF ACCOMMODATION: Abenant Lake Hotel
Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre Arrival
Did you find the brochure accurate and informative?
How could we improve our website, www.manoradventure.com?
very informative
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
SECTION 2: Arrivals
General Welcome: Fire Drill:
Room Allocation: Introductory Talk:
SECTION 3: Centre Facilities:
Pupil Accommodation: Teacher Accommodation: Approximate the commodation:
Washing & Toilet Facilities:
The Grounds: Catering: 3 Wan how
Were there any accommodation problems?
Only the staff in a child's room.
Standard of cleanliness / tidiness? (teacher & pupil) . GOTH open from there should be
sage in the tollets for when children have been to the buttern.
Standard of Furnishing?(3)

SECTION 4: Meals

SECTION 4. Wears
Were the meals of an adequate standard? Yes there was a choice for
everyone and very organized with diatory needs.
Was there enough to eat?
was there enough to eat?
Was the food served promptly?
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits
How do you rate the Centre Staff / Instructors?
Helpful: Professional: 5. Grace to arshald.
Which Instructors were motivating / clear / enthusiastic?
Will was usu good especially with av SEN children.
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment?
now do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits? Water activities + Fercing
Are there any new outdoor pursuits you would like Manor Adventure to offer?
the new one next year.
Do you have any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? All the activities
Which aspect of your stay was least enjoyed? The Struggle to get help where we needed art and
How do you rate the overall product on a value for money basis? Some we were subtained around for a long time which Bushings + oriented will you be considering a further visit with Manor Adventure? Were were were well as a long of forest and the work of the wor
Have you any further general comments which you feel would be useful to us? Grace needs to learn pupil shills. If she is working with the public and children she needs to be more willing to hup pople. Where did you hear of Manor Adventure? Been here before. What were the reasons for choosing Manor Adventure? Close to School.
Which centre did you visit last year? Abernat What other visits does your school organise? Langranga
SECTION 7
Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?
Name: Name:
Address: Address:

manor adventure

COURSE REPORT FORM

For







Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER: CENTRE: Manor Adventure DATES: 3-7 July NAME OF ACCOMMODATION: Camping Village
Please score on the following basis if not making any comment
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com?
More pics of New Camping village
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product? Y.C.S.
How professional was the Presentation Evening?
How did you rate our pre-visit administration?900.d
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?9094
SECTION 2: Arrivals
General Welcome: 900d Fire Drill: 900d
Room Allocation: New good Introductory Talk: Unsure
SECTION 3: Centre Facilities Children Still Unclear about facilities.
Pupil Accommodation . 900d Teacher Accommodation:
The Grounds: Jery good
Were there any accommodation problems?
Standard of cleanliness / tidiness? (teacher & pupil) \(\frac{1}{2000} \)
Standard of cleanliness / tidiness? (teacher & pupil) leg good would be excellent but pupils in house above ad dropped litter into camping village. Standard of Furnishing?
the state of the s
- Camping chairs + benches were

SECTION 4: Catering / Meals Were the meals of an adequate standard? Yes
Was there enough to eat? Yes - plenty!
Was the food served promptly? Yes!
Were all dietary requirements catered for? YES
How do you rate the packed lunches?\!\!/A
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors? Helpful: Excellent Professional: Excellent Were the Instructors motivating / clear / enthusiastic? Most were excellent !!! Some lack of motivation on scavenge hund How do you rate the outdoor pursuits? Excellent
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits? Zip wire , blind trail , abserling
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Oo you have any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? A Ctivities
Structured time
Which aspect of your stay was least enjoyed?
DISCO (also due to behaviour + tredress or
How do you rate the overall product on a value for money basis?
very good
Will you be considering a further visit with Manor Adventure?
YES
Have you any further general comments which you feel would be useful to us?
Children had a great week. One accident with
paddle boarding our was an accident between
pupils but perhaps safety talle t not allowing children to lab own from pile on floor could prevent for next time. Where did you hear of Manor Adventure? What were the reasons for choosing Manor Adventure?
What were the reasons for choosing Manor Adventure?
discount and quality of experience
Which centre did you visit last year?P.G.L.
What other visits does your school organise?
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name:
Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

manor adventure











COURSE REPORT FORM

for

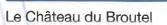
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy