important to us and will be assessed by our management team.		
SCHOOL		
Please score on the following basis if not making any comment		
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor		
SECTION 1: Pre-Arrival		
How could we improve our website, www.manoradventure.com?		
If you had a visit from one of our School Journey Advisors:		
Did he provide a fair description of our centre and product?		
How professional was the Presentation Evening?		
How did you rate our pre-visit administration?		
Customer Services (Bookings, payments, support)?		
Operations (Rooming, outdoor pursuit programmes, support)?		
Preview visit to the centre?		
SECTION 2: Arrivals		
General Welcome: Fire Drill:		
Room Allocation: Introductory Talk:		
SECTION 3: Centre Facilities		
Pupil Accommodation		
Washing & Toilet Facilities:		
The Grounds:2		
Were there any accommodation problems?		
Standard of cleanliness / tidiness? (teacher & pupil)		
Standard of Furnishing? Z		

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals

ocorrol 4. Catering / Meais
Were the meals of an adequate standard?
Was there enough to eat?2
Was the food served promptly?
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments?
ECTION 5. Combra Olarica O. C.
ECTION 5: Centre Staff & Outdoor Pursuits
oid the Head of Centre / Chief Instructor make themselves known to you during your visit?
low do you rate the Centre Staff / Instructors?
lelpful: Professional:
/ere the Instructors motivating / clear / enthusiastic?
ow do you rate the outdoor pursuits?7
ow do you rate the outdoor pursuit equipment? Z
hat were your pupil's favourite outdoor pursuits? Paddle boarding & Zip Wire
re there any new outdoor pursuits you would like Manor Adventure to offer?
you have any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment	
Which aspect of your stay was most enjoyed?	activities
	e for money basis?2
	or Adventure?
Have you any further general comments which	you feel would be useful to us?
Where did you hear of Manor Adventure?	turned visit - camelast year venture? Ereat trip last year so
	nant
SECTION 7: Do you know of any other schools or colleague of our centres in England, Scotland, Wales and	
Address:	Name:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

manor adventure











COURSE REPORT FORM

for

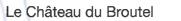
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy