

We constantly strive to improve our high standards. Your comments are very important to us and will help our management team.

SCHOOL: Alton PARTY LEADER: Alton
CENTRE: Alton DATES: 30 - 1st July 2023
NAME OF ACCOMMODATION: Manor Adventure

Please score on the following basis if not making any comment:

1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? 0/1
How could we improve our website, www.manoradventure.com?
fab.

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? N/A

How professional was the Presentation Evening? 5/5

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? 5/5

Operations (Rooming, outdoor pursuit programmes, support)? 5/5

Preview visit to the centre? 5/5

SECTION 2: Arrivals

General Welcome: 5/5 Fire Drill: 5/5

Room Allocation: 5/5 Introductory Talk: 5/5

SECTION 3: Centre Facilities:

Pupil Accommodation: 1 Teacher Accommodation: 1

Washing & Toilet Facilities: 1 Cleanliness / Hygiene: 1

The Grounds: 1 Catering: 1

Were there any accommodation problems? No it was great.

Standard of cleanliness / tidiness? (teacher & pupil) all very happy.

Standard of Furnishing? great

SECTION 4: Meals

Were the meals of an adequate standard? excellent we have been spoilt

Was there enough to eat? more than enough

Was the food served promptly? Yes

Were all dietary requirements catered for? Yes

How do you rate the packed lunches? N/A

Any other comments?

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: 1 Professional: 1

Which Instructors were motivating / clear / enthusiastic?

Charlie, Ryan, Sophie, Kyle + Mike were fab with (4)

Beth, Mill and Maria were amazing. Especially Beth who helped our nervous kids

How do you rate the outdoor pursuits? great level of challenge

How do you rate the outdoor pursuit equipment? good - update fab could find one to fit a larger body

What were your pupil's favourite outdoor pursuits? padle boarding, climbing, overball

Are there any new outdoor pursuits you would like Manor Adventure to offer?

Do you have any suggestions on how we could improve our product or outdoor pursuits? chair hire for a more mature person who may not be interested

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *magical experience watching children conquer fears and try new activities*

Which aspect of your stay was least enjoyed? *none - (kids not going to sleep when staff are shattered)*

How do you rate the overall product on a value for money basis? *brilliant*

Will you be considering a further visit with Manor Adventure? *most definitely*

Have you any further general comments which you feel would be useful to us? *Thank the staff for their kind and caring attitude from catering to instructors.*

Where did you hear of Manor Adventure? *school has been before*

What were the reasons for choosing Manor Adventure? *knowing what it offers that works for our pupils and cost effectiveness*

Which centre did you visit last year? *Abernant*

What other visits does your school organise? *N/A*

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name:

Address:

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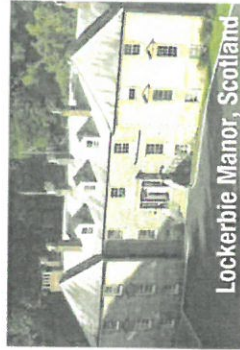
manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY

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COURSE REPORT FORM

For



Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel