

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER:

CENTRE: Abernant DATES: 28-30th July

NAME OF ACCOMMODATION:

Please score on the following basis if not making any comment:
- Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? Yes

How could we improve our website, www.manoradventure.com?
.....

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product?

How professional was the Presentation Evening?

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)?

Operations (Rooming, outdoor pursuit programmes, support)?

Preview visit to the centre?

SECTION 2: Arrivals

General Welcome: Very good Fire Drill: Very good

Room Allocation: " " Introductory Talk: " "

SECTION 3: Centre Facilities:

Pupil Accommodation: Good Teacher Accommodation: Good

Washing & Toilet Facilities: " " Cleanliness / Hygiene: Corridors grubby

The Grounds: Very good Catering: Good

Were there any accommodation problems? No

Standard of cleanliness / tidiness? (teacher & pupil) Good

Standard of Furnishing? Fair

SECTION 4: Meals

Were the meals of an adequate standard? Generally very good and

partly generous

Was there enough to eat? Yes

Was the food served promptly? Yes

Were all dietary requirements catered for? Yes

How do you rate the packed lunches? NA

Any other comments? Burger / sausage meat could be higher

quality. Butter not spread only should be offered

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: ✓ Professional: ✓

Which Instructors were motivating / clear / enthusiastic?

All were excellent.

How do you rate the outdoor pursuits? Kids loved them

How do you rate the outdoor pursuit equipment? Good

What were your pupil's favourite outdoor pursuits? Archery, water

sports on lake, rock climbing, aeo ball, gate stacking

Are there any new outdoor pursuits you would like Manor Adventure to offer?

Do you have any suggestions on how we could improve our product or outdoor pursuits?

More time between end of activity + a meal
cut down free time to make this happen.

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *Children's enjoyment*

Which aspect of your stay was least enjoyed? *Getting wet children ready in time for meals*

How do you rate the overall product on a value for money basis? *Good*

Will you be considering a further visit with Manor Adventure? *Maybe - quite ^{too} costly if grant funding not available*

Have you any further general comments which you feel would be useful to us?

Where did you hear of Manor Adventure? *Senior Leadership*

What were the reasons for choosing Manor Adventure? *Enrichment*

Which centre did you visit last year? *this one*

What other visits does your school organise?

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY

Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

manor adventure

COURSE REPORT FORM

For



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France