We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER:
CENTRE: Manon Adventure DATES: 19 - 21st April
NAME OF ACCOMMODATION: Abernon - Leves
Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre Arrival
Did you find the brochure accurate and informative?2
How could we improve our website, www.manoradventure.com?
2
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
SECTION 2: Arrivals
General Welcome: Fire Drill:
Room Allocation: Introductory Talk:
SECTION 3: Centre Facilities:
Pupil Accommodation: Teacher Accommodation:
Washing & Toilet Facilities:
The Grounds: Catering: 2
Were there any accommodation problems?
Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing?

.....

SECTION 4: Meals

SECTION 4: Meals
Were the meals of an adequate standard?
Was there enough to eat?
Was the food served promptly?
Were all dietary requirements catered for?
How do you rate the packed lunches? ∴/ ค
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits
How do you rate the Centre Staff / Instructors?
Helpful: Professional:
Which Instructors were motivating / clear / enthusiastic?
All staff were very pacisant helpful and
encouragilg so anione
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits?
Obstacle Course
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment Which aspect of your stay was most enjoyed? The anderen enjoyed everything Which aspect of your stay was least enjoyed? How do you rate the overall product on a value for money basis? Will you be considering a further visit with Manor Adventure? Have you any further general comments which you feel would be useful to us? Clearly marked areas/molleys for luggage an departure day, Where did you hear of Manor Adventure? What were the reasons for choosing Manor Adventure? The echool wave been using Manor Adventure for many years and always have a good Which centre did you visit last year? Manar Adventure assertant L What other visits does your school organise? **SECTION 7** Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France? Name: Name: Address: Address:

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Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY
Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

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COURSE REPORT FORM

For





Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.
SCHOOL PARTY LEADER:
SCHOOL. PARTY LEADER: CENTRE: Abemant DATES: 19th April - 21st April
NAME OF ACCOMMODATION: Abemant-Hotel rooms
Please score on the following basis if not making any comment: 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre Arrival
Did you find the brochure accurate and informative?
How could we improve our website, www.manoradventure.com? All Fine
If you had a visit from one of our School Journey Advisors: NA.
Did he provide a fair description of our centre and product? N/A
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?1
Operations (Rooming, outdoor pursuit programmes, support)?1
Preview visit to the centre? NA
SECTION 2: Arrivals
General Welcome:
Room Allocation:
SECTION 3: Centre Facilities:
Pupil Accommodation: Teacher Accommodation:
Washing & Toilet Facilities: 1
The Grounds: Catering:
Were there any accommodation problems? NA
Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing?

.....

Were the meals of an adequate standard? ————————————————————————————————————
Was the food served promptly? Yes - Impeccable timing
Were all dietary requirements catered for? Yes - Thank You
How do you rate the packed lunches? NA
Any other comments? Really gottl Chaices
SECTION 5: Centre Staff & Outdoor Pursuits
How do you rate the Centre Staff / Instructors?
Which Instructors were motivating / clear / enthusiastic? Charlie very good on absuling Paddle boarding gry with ponytout was morney patient How do you rate the outdoor pursuits? Professional: Afika of dicaptine but fair and kind How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits? Paddle boarding
Are there any new outdoor pursuits you would like Manor Adventure to offer? A team building station / (razy golf / Zorbing Do you have any suggestions on how we could improve our product or outdoor pursuits? Seating available for teachers - Blood trail

SECTION 6: Overall Assessment Paddle	
Which aspect of your stay was most enjoyed? The activities boarding	
Because the whole group take part ofth	
Which aspect of your stay was least enjoyed? .N.A.	2
How do you rate the overall product on a value for money basis?Good	
Will you be considering a further visit with Manor Adventure?	
Have you any further general comments which you feel would be useful to us?	
We love the corres machine + biscuits.	
They are much appreciated!	
11.1 (
Where did you hear of Manor Adventure? Wed for years	
What were the reasons for choosing Manor Adventure? Impressed with sence - bespoke experience -	
very accomodating.	
Which centre did you visit last year? Abemant + Chateaudu Broute	L
What other visits does your school organise?	
SECTION 7	
Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France? N	
Name: Name:	
Address: Address:	

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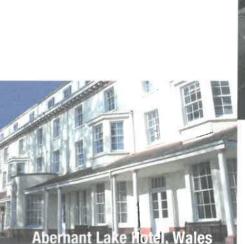
Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

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