

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER: ..
CENTRE: ABERNANT DATES: 9-11th MAY
NAME OF ACCOMMODATION: ABERNANT

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? YES

How could we improve our website, www.manoradventure.com?
.....

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product?

How professional was the Presentation Evening?

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? GOOD

Operations (Rooming, outdoor pursuit programmes, support)?

Preview visit to the centre?

SECTION 2: Arrivals

General Welcome: EXCELLENT Fire Drill: "

Room Allocation: " Introductory Talk: "

SECTION 3: Centre Facilities:

Pupil Accommodation: 2 Teacher Accommodation: 1

Washing & Toilet Facilities: 1 Cleanliness / Hygiene: 1

The Grounds: 1 Catering: 2

Were there any accommodation problems? NO

Standard of cleanliness / tidiness? (teacher & pupil) 2/1

Standard of Furnishing? 2

SECTION 4: Meals

Were the meals of an adequate standard? 2

Was there enough to eat? VERY GENEROUS PORTIONS

Was the food served promptly? YES

Were all dietary requirements catered for? YES

How do you rate the packed lunches? NA

Any other comments? CHILDREN STRUGGLED TO OPEN THE
CONDIMENT SACHETS.

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: Professional:

Which Instructors were motivating / clear / enthusiastic?

ALL - BUT INSTRUCTIONS ON ARRIVAL WERE GIVEN
TOO QUICKLY. ALL INSTRUCTORS WOULD HAVE
BENEFITED FROM VISUAL PROMPTS TO REINFORCE VERBAL
INSTRUCTIONS

How do you rate the outdoor pursuits? 1 EXCELLENT

How do you rate the outdoor pursuit equipment? 1

What were your pupil's favourite outdoor pursuits? CLIMBING, FENCING,
ARCHERY, PARQUE BOARDING, CANOE, KAYAKING

Are there any new outdoor pursuits you would like Manor Adventure to offer?

Do you have any suggestions on how we could improve our product or outdoor pursuits?

SEE INSTRUCTIONS COMMENT

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? ALL ACTIVITIES WERE EXCELLENT

Which aspect of your stay was least enjoyed? SHORT TIME TO GET WET CHILDREN CHANGED IN TIME FOR NEXT ACTIVITY

How do you rate the overall product on a value for money basis? EXCELLENT

Will you be considering a further visit with Manor Adventure? YES

Have you any further general comments which you feel would be useful to us?

NIAMH - ARCHERY + SHOOTING GAVE A DEMO, CLEAR INSTRUCTIONS + ASKED CHILDREN TO INSTRUCT HER TO CHECK UNDERSTANDING EXCELLENT. LEWIS, PAUL + GRACE WERE ALSO REAKA GOOD.

Where did you hear of Manor Adventure?

What were the reasons for choosing Manor Adventure? SENIOR LEADERSHIP CHOICE

Which centre did you visit last year? FIRST TIME

What other visits does your school organise? FIRST SINCE COVID OTHER THAN ROCK UK 1 DAY VISIT

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

manor adventure

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manor adventure

COURSE REPORT FORM

For



Culmington Manor, England



Lockerbie Manor, Scotland



Abernant Lake Hotel, Wales

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France