

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: ..... PARTY LEADER: .....  
CENTRE: Abernant Lake DATES: 9-11 March 2022  
NAME OF ACCOMMODATION: .....

Please score on the following basis if not making any comment:  
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

### SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? 1

How could we improve our website, www.manoradventure.com?  
.....

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? 1

How professional was the Presentation Evening? 1

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? 1 - Very helpful

Operations (Rooming, outdoor pursuit programmes, support)? 1

Preview visit to the centre? N/A

### SECTION 2: Arrivals

General Welcome: 1 Fire Drill: 1

Room Allocation: 1 Introductory Talk: 1

### SECTION 3: Centre Facilities:

Pupil Accommodation: 1 Teacher Accommodation: 1

Washing & Toilet Facilities: 1 Cleanliness / Hygiene: 1

The Grounds: 1 Catering: 1

Were there any accommodation problems? None. Very

accomadating and allowed chn to swap.

Standard of cleanliness / tidiness? (teacher & pupil) 1

.....

Standard of Furnishing? 1

.....

### SECTION 4: Meals

Were the meals of an adequate standard? 1 - Wide variety of

tasty meals. All chn catered for.

Was there enough to eat? Definitely.

.....

Was the food served promptly? 1

.....

Were all dietary requirements catered for? Yes. Cards and labelled

menu supported chn with dietary requirements

How do you rate the packed lunches? N/A

.....

Any other comments? .....

.....

### SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: 1 Professional: 1

Which Instructors were motivating / clear / enthusiastic?

All very enthusiastic and supportive

to all chn.

How do you rate the outdoor pursuits? 1 - Highly, chn

experienced a wide range.

How do you rate the outdoor pursuit equipment? 1

.....

What were your pupil's favourite outdoor pursuits? Kayaking / Canoeing

.....

Are there any new outdoor pursuits you would like Manor Adventure to offer? N/A

.....

Do you have any suggestions on how we could improve our product or outdoor pursuits?

N/A

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *Experiencing a*

*range of new activities*

Which aspect of your stay was least enjoyed?

How do you rate the overall product on a value for money basis? *1*

Will you be considering a further visit with Manor Adventure? *1*

*We are interested in France, hopefully in 2023.*

Have you any further general comments which you feel would be useful to us?

*Thank you very much for a very enjoyable stay!*

Where did you hear of Manor Adventure? *Attended with previous school.*

What were the reasons for choosing Manor Adventure?

*The highly organised, engaging and exciting activities.*

Which centre did you visit last year? *N/A*

What other visits does your school organise? *Llangrannog*

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: ..... Name: .....  
Address: ..... Address: .....

**manor adventure**

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# manor adventure

## COURSE REPORT FORM

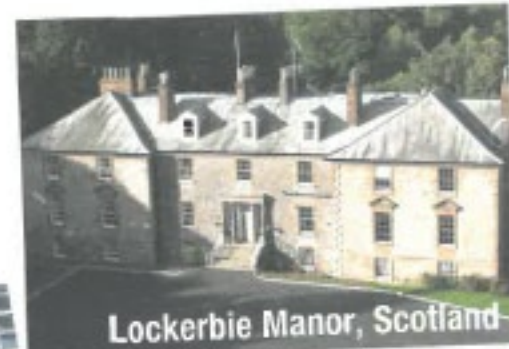
For



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

*We hope you have enjoyed your visit with us*



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France