

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER: ..
CENTRE: Abernant ✓ DATES: 22nd - 24th June
NAME OF ACCOMMODATION: Abernant Lake Hotel

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? 1
How could we improve our website, www.manoradventure.com?
No suggestions
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)? 1
Operations (Rooming, outdoor pursuit programmes, support)? 1
Preview visit to the centre? N/A

SECTION 2: Arrivals

General Welcome: Fantastic Fire Drill: Good
Room Allocation: Amazing Beyond Fantastic Introductory Talk: Great

SECTION 3: Centre Facilities:

Pupil Accommodation: Excellent Teacher Accommodation: Excellent
Washing & Toilet Facilities: Excellent Cleanliness / Hygiene: Excellent
The Grounds: Excellent Catering: Fantastic - As always!

Were there any accommodation problems?
None when we got here. Ebony was fantastic before visit
Standard of cleanliness / tidiness? (teacher & pupil)
Great
Standard of Furnishing?
Great

SECTION 4: Meals

Were the meals of an adequate standard?
Amazing - Especially B&A Thursday
Was there enough to eat?
Yes / Absolutely
Was the food served promptly?
Always
Were all dietary requirements catered for?
N/A
How do you rate the packed lunches?
N/A
Any other comments?

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?
Helpful: Yes Professional: Yes
Which Instructors were motivating / clear / enthusiastic?
Steven / Marie / James / Af were really excellent with the children. Sean was FANTASTIC encouraging one of
How do you rate the outdoor pursuits? Good - Would have been nice for Lake Challenge - ZipWire to be options
How do you rate the outdoor pursuit equipment?
Good
What were your pupil's favourite outdoor pursuits?
Stand up paddleboards / Abseiling
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits?

My reluctant children on the assault course.

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *Activities + Food*

Which aspect of your stay was least enjoyed? */*

How do you rate the overall product on a value for money basis? *Great*

Will you be considering a further visit with Manor Adventure? *Yes -*

already provisionally booked

Have you any further general comments which you feel would be useful to us?
/

Where did you hear of Manor Adventure? *Visited previously*

What were the reasons for choosing Manor Adventure?

As above plus transition unit

Which centre did you visit last year? *Abernant*

What other visits does your school organise?
/

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

manor adventure

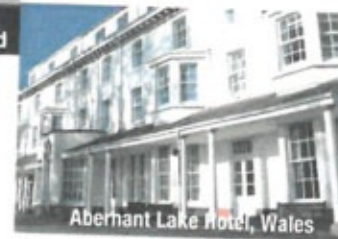
Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY
Telephone: 01584 861333 Fax: 01584 861367 www.manoradventure.com

School

Date



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France