

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: ..... PARTY LEADER: ..  
CENTRE: Abernant, ..... DATES: 17-19 June 2022  
NAME OF ACCOMMODATION: Abernant

Please score on the following basis if not making any comment:  
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

### SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? Yes (1)  
How could we improve our website, www.manoradventure.com?

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? N/A

How professional was the Presentation Evening?

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? (1)

Operations (Rooming, outdoor pursuit programmes, support)? (1)

Preview visit to the centre?

### SECTION 2: Arrivals

General Welcome: (1) Fire Drill: (1)

Room Allocation: (1) Introductory Talk: (1)

### SECTION 3: Centre Facilities:

Pupil Accommodation: (2) Teacher Accommodation: (2) *v. good shower!*

Washing & Toilet Facilities: (1) Cleanliness / Hygiene: *rooms (1) stairs (3)*

The Grounds: (1) Catering:

Were there any accommodation problems? NO

Standard of cleanliness / tidiness? (teacher & pupil) Rooms clean + tidy on arrival. Stairs not quite as thoroughfare

Standard of Furnishing? (3)

### SECTION 4: Meals

Were the meals of an adequate standard? Yes (2)

Was there enough to eat? Yes (1)

Was the food served promptly? Yes (1) - Excellent organisation + friendly.

Were all dietary requirements catered for? Yes (1)

How do you rate the packed lunches? N/A

Any other comments? Lots of choice. Some chn a bit fixed in their eating ways - not fault of centre.

### SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: Yes Professional: Yes

Which instructors were motivating / clear / enthusiastic?

Yes - especially Grace (smiley) and Steven + Ebony. Some more motivational than others tbh.

How do you rate the outdoor pursuits? Super variety (1)

How do you rate the outdoor pursuit equipment? (1)

What were your pupil's favourite outdoor pursuits? Archery, paddle boardip

Crate truck, lake challenge.

Are there any new outdoor pursuits you would like Manor Adventure to offer?

Do you have any suggestions on how we could improve our product or outdoor pursuits?

**SECTION 6: Overall Assessment**

Which aspect of your stay was most enjoyed? *Seeing our children achieve, develop resilience, try new things!*

Which aspect of your stay was least enjoyed? *3rd floor climb!  
Not enough dry room space with so many chbs here.*

How do you rate the overall product on a value for money basis? *V. good but hard for our families at this time.*

Will you be considering a further visit with Manor Adventure? *Yes.*

Have you any further general comments which you feel would be useful to us?

Where did you hear of Manor Adventure? *Been before*

What were the reasons for choosing Manor Adventure? *Safety, organisation + variety of activity*

Which centre did you visit last year? *N/A.*

What other visits does your school organise? *Langrannog/Uain.*

**SECTION 7**

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: ..... Name: .....

Address: ..... Address: .....



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# manor adventure

## COURSE REPORT FORM

For



Culmington Manor, England



Lockerbie Manor, Scotland



Abernant Lake Hotel, Wales

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

*We hope you have enjoyed your visit with us*



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France