

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER:
CENTRE: ABERNANT DATES: 8-10/7/22
NAME OF ACCOMMODATION: MANOR

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? Yes

How could we improve our website, www.manoradventure.com?
Could use more videos of each activity.

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? /

How professional was the Presentation Evening? /

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? Excellent

Operations (Rooming, outdoor pursuit programmes, support)? Top draw

Preview visit to the centre? N/A

SECTION 2: Arrivals

General Welcome: 1 Fire Drill: 2

Room Allocation: 1 Introductory Talk: 2

SECTION 3: Centre Facilities:

Pupil Accommodation: Teacher Accommodation: 1

Washing & Toilet Facilities: 1 (now updated) Cleanliness / Hygiene: 1

The Grounds: 1 Catering:

Were there any accommodation problems? /

Standard of cleanliness / tidiness? (teacher & pupil)

Standard of Furnishing? 2 - More benches out front

SECTION 4: Meals

Were the meals of an adequate standard? Yes 2

Was there enough to eat? Plenty

Was the food served promptly? Always

Were all dietary requirements catered for? Yes

How do you rate the packed lunches? N/A

Any other comments? Yoghurts out for breakfast.

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: 1 Professional: 2

Which Instructors were motivating / clear / enthusiastic?

Paul, has been since the first day I met him in 2015, in the rain, still inspiring the group.

How do you rate the outdoor pursuits? 2 - Some individual activities have longer wait times with larger groups.

How do you rate the outdoor pursuit equipment? 1

What were your pupil's favourite outdoor pursuits? Surf / C/K / A/c

Are there any new outdoor pursuits you would like Manor Adventure to offer? /

Do you have any suggestions on how we could improve our product or outdoor pursuits? /

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *Quality time with the group in whole new environment.*

Which aspect of your stay was least enjoyed?

How do you rate the overall product on a value for money basis? *2*

Will you be considering a further visit with Manor Adventure? *Yes, provisioned booking for next summer.*

Have you any further general comments which you feel would be useful to us?

Table tennis tables in the rec room, pinball, pool table. Turn it into a games room for down time.

Where did you hear of Manor Adventure? *Previous trip*

What were the reasons for choosing Manor Adventure?

Which centre did you visit last year? *✓*

What other visits does your school organise?

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

manor adventure

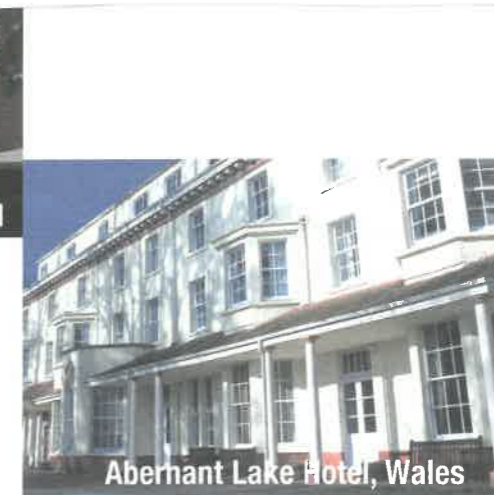
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School..... Date *8-10th July 22*

NAME	FORM SEEN	ACTION/COMMENTS



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France