

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER:

CENTRE: ABERNANT DATES: 4-8th July 2022

NAME OF ACCOMMODATION:

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? 2

How could we improve our website, www.manoradventure.com?
.....

If you had a visit from one of our School Journey Advisors:

Did he provide a fair description of our centre and product? N/A

How professional was the Presentation Evening?

How did you rate our pre-visit administration?

Customer Services (Bookings, payments, support)? 2

Operations (Rooming, outdoor pursuit programmes, support)? 2

Preview visit to the centre? N/A

SECTION 2: Arrivals

General Welcome: 1 Fire Drill: 1

Room Allocation: 1 Introductory Talk: 1

SECTION 3: Centre Facilities:

Pupil Accommodation: 1 Teacher Accommodation: 1

Washing & Toilet Facilities: 1 Cleanliness / Hygiene: 3

The Grounds: 1 Catering: 3

Were there any accommodation problems? NO

- May want to consider getting 3rd floor bathroom, mirrors,

Standard of cleanliness / tidiness? (teacher & pupil) General halls

Stairs & corridors a bit low - bloody tissue on stairs

Standard of Furnishing? Good 3

At least 1000

SECTION 4: Meals

Were the meals of an adequate standard? Yes, BBQ nice
touch

Was there enough to eat? Yes

Was the food served promptly? Yes

Were all dietary requirements catered for? Yes

How do you rate the packed lunches? N/A

Any other comments?

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?

Helpful: 1 Professional: 2

Which Instructors were motivating / clear / enthusiastic?

Josh, Ebony, Marc (Lut), Renee, Grace,
Paul, Tom, Jack, Wills

How do you rate the outdoor pursuits? 1

How do you rate the outdoor pursuit equipment? Overall excellent,

Blind Hail looking a bit tired

What were your pupil's favourite outdoor pursuits? WaterSports,

Zip wire

Are there any new outdoor pursuits you would like Manor Adventure to offer?

A taller one at a bit and level up
Climbing challenge

Do you have any suggestions on how we could improve our product or outdoor pursuits?
.....

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *All aspects*

Which aspect of your stay was least enjoyed? *Volleyball -*

Lack of confidence in some

How do you rate the overall product on a value for money basis? *2*

Will you be considering a further visit with Manor Adventure? *Yes*

Have you any further general comments which you feel would be useful to us?

James and his team are some of the best instructors we have worked with, even though most are new

Where did you hear of Manor Adventure? *College*

What were the reasons for choosing Manor Adventure?

Recommendation, value for money

Which centre did you visit last year? *MA*

What other visits does your school organise?

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

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Head office: Culmington Manor, Craven Arms, Shropshire, SY7 9BY
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manor adventure

COURSE REPORT FORM

For



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France