

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: .. PARTY LEADER: ..
CENTRE: Abernant Lake DATES: 21st/22nd/23rd Nov 22
NAME OF ACCOMMODATION: Manor Adventure

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? Yes

How could we improve our website, www.manoradventure.com?
Link with your Twitter account

If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product? N/A

How professional was the Presentation Evening?

How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?

Operations (Rooming, outdoor pursuit programmes, support)?

Preview visit to the centre?

SECTION 2: Arrivals

General Welcome: Very good Fire Drill: Very good

Room Allocation: Very good Introductory Talk: Very good

SECTION 3: Centre Facilities:

Pupil Accommodation: 3 Teacher Accommodation: 3

Washing & Toilet Facilities: 3 Cleanliness / Hygiene: 2

The Grounds: 2 Catering: 1

Were there any accommodation problems? No

Standard of cleanliness / tidiness? (teacher & pupil) Very good!

Standard of Furnishing? Suitable for the type of educational residential visit.

SECTION 4: Meals

Were the meals of an adequate standard? They were excellent! Thankyou!!

Was there enough to eat? More than enough! Thank you for looking after individual children!

Was the food served promptly? Yes

Were all dietary requirements catered for? Yes

How do you rate the packed lunches? /

Any other comments? Huge thanks to the team! P.S. Kids struggled opening donate packets 😊

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?
Helpful: 1 Professional: 1

Which Instructors were motivating / clear / enthusiastic?
1 Excellent! Very thoughtful towards all pupils.

How do you rate the outdoor pursuits? 1 Excellent resources

How do you rate the outdoor pursuit equipment? 1 Excellent

What were your pupil's favourite outdoor pursuits? Kayaking and Ob! course

Are there any new outdoor pursuits you would like Manor Adventure to offer? Quad biking 😊

Do you have any suggestions on how we could improve our product or outdoor pursuits?
Possibly, updating decor/facilities in main rooms downstairs.

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *Catering and activities*

Which aspect of your stay was least enjoyed? *As a teacher, staying in a bunk room - understanding why though!*

How do you rate the overall product on a value for money basis? *10 Excellent*

Will you be considering a further visit with Manor Adventure? *Yes*

Have you any further general comments which you feel would be useful to us?

*Really appreciate all your hard work!
Thank you!*

Where did you hear of Manor Adventure? *Website/other colleagues*

What were the reasons for choosing Manor Adventure? *Locality*

Which centre did you visit last year? *N/A*

What other visits does your school organise? *Pro-Active company*

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

manor adventure

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COURSE REPORT FORM

For



Culmington Manor, England



Abernant Lake Hotel, Wales



Lockerbie Manor, Scotland

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Le Château de Warsy, France

Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel



Le Château du Broutel, France