

We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.

SCHOOL: PARTY LEADER:
CENTRE: WALEY DATES: 24th - 27th SEPT
NAME OF ACCOMMODATION:

Please score on the following basis if not making any comment:
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor

SECTION 1: Pre Arrival

Did you find the brochure accurate and informative? 1
How could we improve our website, www.manoradventure.com?
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If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product? last visit was pre-COVID cant remember
How professional was the Presentation Evening? Havent had one

How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)? 1
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre? Didn't do one

SECTION 2: Arrivals

General Welcome: 1 Fire Drill: 2
Room Allocation: 1 Introductory Talk: 1

SECTION 3: Centre Facilities:

Pupil Accommodation: 3 Teacher Accommodation: 2
Washing & Toilet Facilities: 2 Cleanliness / Hygiene: 2
The Grounds: 1 Catering: 1
Were there any accommodation problems? No

Standard of cleanliness / tidiness? (teacher & pupil) 1
Standard of Furnishing? 3

SECTION 4: Meals

Were the meals of an adequate standard? Yes
Was there enough to eat? Plenty!
Was the food served promptly? Yes
Were all dietary requirements catered for? Yes
How do you rate the packed lunches? Didn't have any
Any other comments? All catering staff went above and beyond to make the school feel welcome.

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?
Helpful: 1 Professional: 1
Which Instructors were motivating / clear / enthusiastic?
Yes - and nice to have a range of personalities
How do you rate the outdoor pursuits? Excellent range
How do you rate the outdoor pursuit equipment? Good
What were your pupil's favourite outdoor pursuits? Varied depending on child
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Havent tried them all!
Do you have any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment

Which aspect of your stay was most enjoyed? *Children loved the disco and the fact that y there were staff there to lead*

Which aspect of your stay was least enjoyed? *The first night! (by the staff!) Being on the 3rd floor!*

How do you rate the overall product on a value for money basis? *Good*

Will you be considering a further visit with Manor Adventure? *Yes*

Have you any further general comments which you feel would be useful to us?
Because we were the only school it was really useful to have a room as a base for an end of day gathering

Where did you hear of Manor Adventure? *Used before (30 yrs ago!)*

What were the reasons for choosing Manor Adventure? *Used before small range of activities good provision re COVID for cancellations*

Which centre did you visit last year? *Pre COVID school used PGL*

What other visits does your school organise? *Day trips*

SECTION 7

Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

Name: Name:

Address: Address:

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manor adventure

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manor adventure

COURSE REPORT FORM

For



Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure

We hope you have enjoyed your visit with us



Have you considered our French Centres

Le Château de Warsy & Le Château du Broutel

